



Ridgewake app guide

Every drive, logged by itself.

For the Ridgewake app on iPhone and Android, with a Ridgewake logger.

1. What you need

- A **Ridgewake logger**, set up and powered in your vehicle. Its label carries a 12-character **claim code**.
- A phone with the **Ridgewake** app: iPhone (iOS 13 or later) or Android (8 or later).
- An internet connection on the phone. Bluetooth is only needed to send drives from the logger with the phone (section 7).

The logger records every drive by itself and uploads it over a Wi-Fi network it knows when you park. The app shows what it recorded. You never have to open the app for a drive to be saved.

2. Signing in and adding your logger

1. Open Ridgewake and press **Make an account** (your name, email and a password), or **Sign in** if you already have one. **Forgot password** emails you a link.
2. On the **Vehicles** tab, under **Add a logger**, type the claim code from the logger's label (like ABCD-EFGH-JKMN) and press **Claim it**.
3. The logger links itself to your account the next time it is online. Its card then shows **Linked**.

Keep the claim code private: it also unlocks the logger over Bluetooth. You can see it again on the logger's card under **Show**.

3. Vehicles

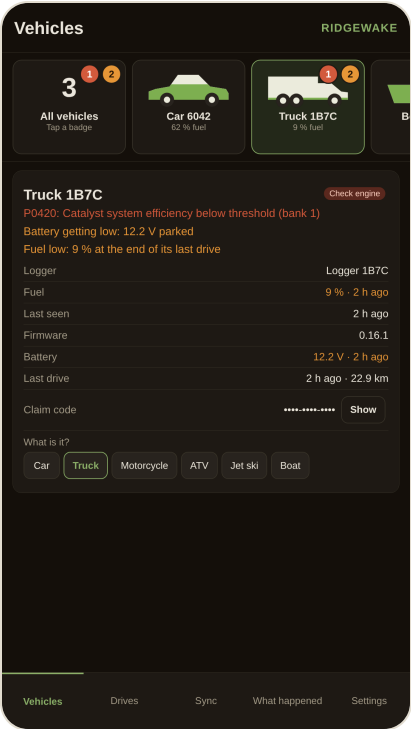
Across the top, every vehicle you have, drawn in white. **The green inside it is the fuel left** at the end of its last drive (no green: its tank has not been read yet). Tap one to see only that vehicle, here and on the Drives tab; **All vehicles** shows them all. The app remembers your choice.

Two circles on a vehicle count what is going on. Tap one to read the list.

Red circle	Something is wrong : a trouble code (check engine), a battery too low to start (under 12.0 V parked), or a tracking data plan that has run out.
Orange circle	Something needs a look : the battery getting low (under 12.4 V), fuel under 15 %, not heard from for a while, not linked yet, or a data plan due soon.

Below, one card per vehicle, with the same list in words:

What is it?	Car, truck, motorcycle, ATV, jet ski, boat or snowmobile: sets its picture and how its trips are grouped on the map.
Fuel	The tank at the end of its last drive, and when.
Last seen	When it last reported. Yellow after three days.
Firmware / Connector box	The software each box runs. Updates arrive by themselves over Wi-Fi.
Battery	Your vehicle's battery while parked: green is healthy, yellow is getting low (under 12.4 V), red needs attention (under 12.0 V). Battery opens the chart.
Last drive	How long ago, and how far.
Check engine	A red pill and each trouble code with what it means, in words.
Tracking	Tracking edition only: where it was last and how fast. Where it is shows the map; the data plan and its payment are on the card too.



If it goes quiet, email me after

Choose **Off**, **1 day**, **3 days** or **7 days**: you are emailed when the logger has not reported for that long (unplugged, out of Wi-Fi, or a flat battery).

What happened

The logger's own diary: each power-on, what it tried, and anything that went wrong. Useful when a drive did not arrive.

4. Drives

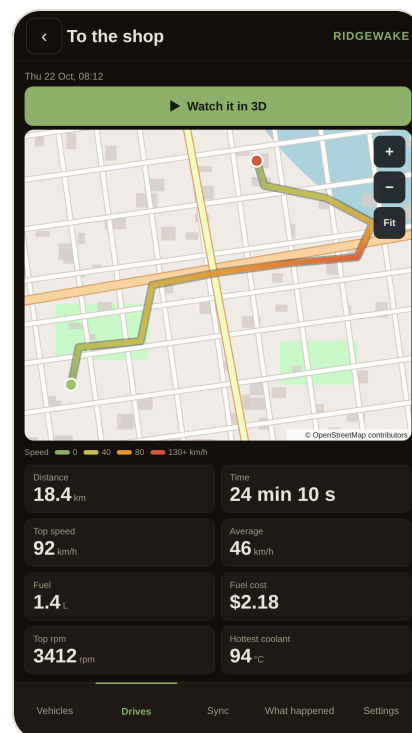
The **Drives** tab lists every drive of the vehicle you picked (or of all of them), newest first, by day: the distance, the time, the top speed, and a red pill if a trouble code appeared. **Show more** goes further back.

Above the list: **Map of every trip** (every route of every logger on one map, coloured by vehicle), **Logbook** (section 5) and **Fuel and costs** (section 6).

One drive

Tap a drive to open it: the route on the map, coloured by speed (moss green slow, then olive, amber, and clay red at 130 km/h and over), the speed chart (drag along it and the marker on the map follows), and the figures: distance, time, moving time, top and average speed, idling, top rpm, hottest coolant, battery, fuel, fuel cost and CO₂ (as far as your vehicle reports them).

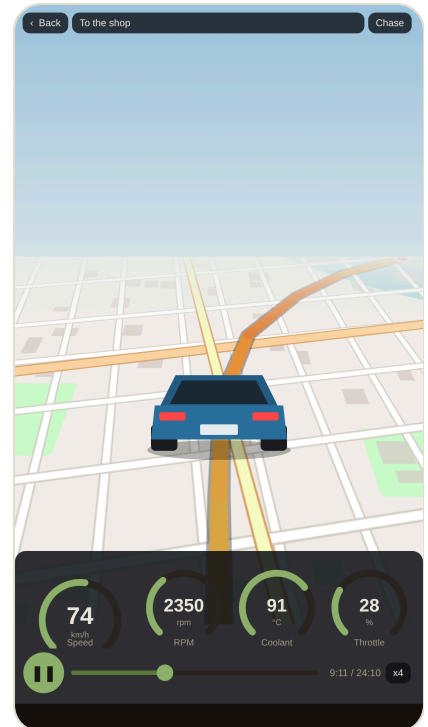
In **This trip** you can name it, **Star it**, mark it business or personal, **Save the route as GPX**, or **Make a link** to share it. With **Hide where it started and ended** ticked (it is, unless you untick it), the link does not show where the trip began or finished, and **Stop sharing** turns it off.



The 3D replay

On a drive, press **Watch it in 3D**. A car follows the route on the map, with gauges for speed, rpm, coolant and throttle.

- ▶ plays and pauses; drag the bar to jump; **x1** to **x16** sets the speed.
- The view button switches between **Chase**, high and top views. Drag to turn round the car, pinch to zoom.
- A drive with no engine readings plays with speed and route only, and says so.

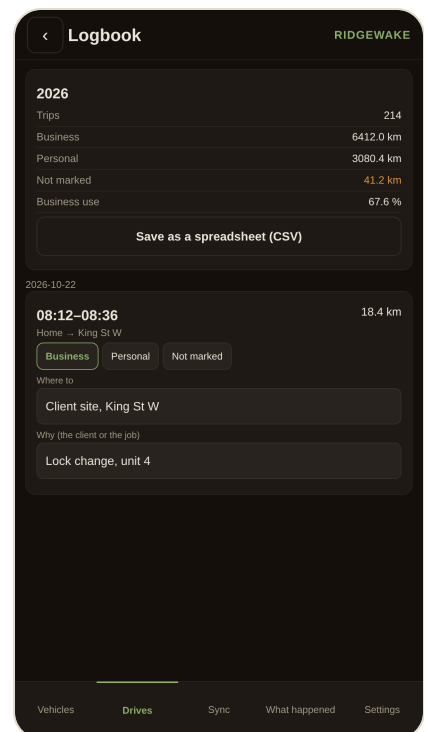


5. The logbook

For a vehicle you use for work. The year at the top: trips, business and personal kilometres, what is not marked yet, and the business share.

- Each trip has **Business**, **Personal** or **Not marked**. For a business trip, add **Where to** and **Why** (the client or the job) and press **Save where and why**.
- Enter the odometer on 1 January and 31 December and press **Save the odometer**.
- Save as a spreadsheet (CSV)** gives you the year for your accountant.

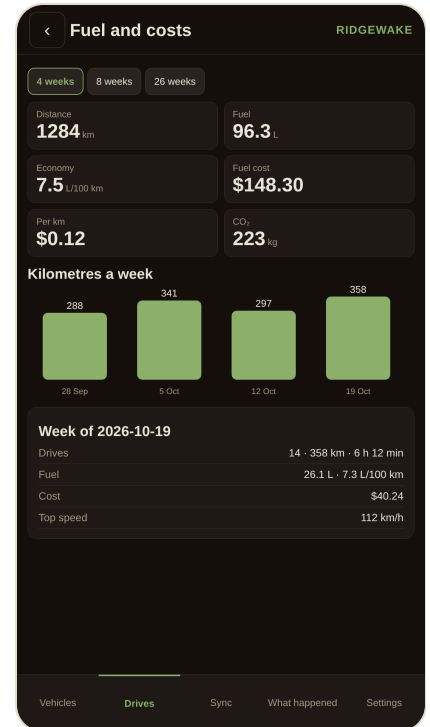
The logbook says **Complete** when every trip is marked and the odometer is entered.



6. Fuel and costs

Over 4, 8 or 26 weeks: distance, fuel, economy (L/100 km), fuel cost, cost per kilometre and CO₂, a chart of kilometres a week, and a card per week (drives, fuel, cost, hard starts and stops, top speed).

Under **Your vehicle**, choose gasoline or diesel and enter the **price of a litre** and the **engine size**, then **Save**. Fuel is worked out from what the engine reports, so it is an estimate.



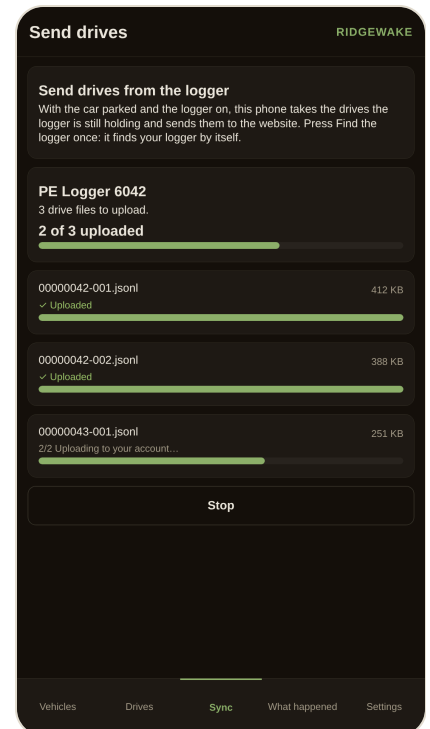
7. Send drives with your phone (Bluetooth)

When the logger cannot reach Wi-Fi, your phone can carry its drives to your account.

1. Park, with the logger powered and not recording.
2. Open the **Sync** tab and press **Find the logger**. Allow Bluetooth the first time you are asked.
3. The app finds your own logger by itself and starts. Each file shows **1/2 Reading from the logger**, then **2/2 Uploading to your account**, then **✓ Uploaded**. Keep the phone near the logger until it says **All uploaded**.

If it finds more than one logger it cannot tell apart, it lists them: tap yours. If it asks for the claim code, type the one on the label.

Nothing is lost if you walk away: a file that did not upload stays on the logger for next time.



8. Settings

- **Change the password.**
- **Sign out**, or **Sign out everywhere** (every phone and browser signed in to the account).
- **Delete the account:** deletes the account, its drives, the logbook and its claim on every logger, for good. You are asked for the password and then asked again.

9. When something is not right

A drive is missing	The logger uploads when it is next on a Wi-Fi network it knows. Use Sync to send it with your phone, or open What happened on the vehicle's card to see why.
A drive has no map	The logger had no GPS position (no GPS fitted, or no fix yet, as in a garage). The figures from the engine are still there.
"No logger found"	The logger shows itself to a phone only while parked and not recording. Check it is powered, come closer, and look again.
Battery shows red	The battery read under 12.0 V parked. Drive for a while or charge it, and have it tested if it keeps happening.
You were signed out	Sign in again. Sign out everywhere on another phone signs this one out too.

10. Your data

Your drives, routes and logbook belong to your account and are only seen by you and anybody you send a share link to. They are not sold or used for advertising. You can export a trip (GPX) or the logbook (CSV) at any time, and deleting the account deletes everything in it. The full privacy policy: lostphantom.live/my/privacy.html.